



Suffolk User Forum
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13th August 2021

Dear SUF member,

Here is my regular update from our SUF trustees' board meeting at the end of July 2021 which I hope you will find interesting.

Members' views about SUF

One of SUF's greatest strengths is that we are a member organisation. Thank you for keeping us in touch with your experiences – good and bad. Your feedback means that when we talk to service providers, we do so in the full confidence that we are giving an authentic picture of how services are working.

However, once a year we ask you not for your feedback on mental health services, but about SUF. We have just sent out our summer members' survey. We're keen to hear about your priorities for the coming year and we would also like to hear your views on how well we keep you informed and about a proposal for the SUF newsletter. I know that we all get quite a few surveys these days, but we would be very grateful if you could take a few moments to complete this one. You can complete the survey using this link [HERE](#). Paper copies will be sent to our members who do use email. If you would like a paper copy or a copy in large print, and have not received it, please call our SUF office on 01473 907087.

Our AGM – save the date

Last year we held our AGM online and it went very well, however we missed the chance to meet people in person and chat informally. This year, we are hoping that we will be able to hold our AGM in person again. As in 2019, we have booked the Kesgrave Conference Centre and the date for our AGM is the morning of Tuesday, 16th November 2021 10:30-12pm. If COVID-19 restrictions come back over the coming weeks, we will revert to an online meeting and we will let you know the details closer to the time.

That's it for this month. We don't have a board meeting in August so I will write again after the September meeting. In the meantime, I hope you are enjoying the summer and please do complete the member survey.

Best wishes

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Chair of SUF's board of trustees